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Operations Engineer

Our client has a history and tradition of leading the world in Web-related technologies and services. This opportunity gives you the chance to join the team as they help individuals and businesses take their computing infrastructures and applications into the Cloud.

We are looking for people passionate about solving problems and delighting customers. You will be surrounded by people who are wickedly smart, passionate about cloud computing, and believe that world class support is critical to customer success. You'll work with customers to understand how they're using the client's services, and provide feedback to the development teams, as well as working directly with engineers on those teams to ensure that customer issues are resolved as expediently as possible.

Do you enjoy playing with new and interesting technologies? Do you relish the challenge of solving thorny technical issues? Do you enjoy building tools to automate or simplify the diagnosis of those same thorny technical issues?

If you said yes to any or all of these questions we want to talk to you.

Successful candidates must:

- have demonstrated proficiency in one or more of these areas:
 - Systems administration (Linux and/or Windows)
 - Networking (DNS, IPsec, BGP, VPN, Load Balancing)
 - Programming / scripting (Java, Perl, Ruby, C#, and/or PHP)
- strong data analytics skills highly desirable
- have excellent oral and written communication skills
- have a strong customer focus
- have the ability to juggle many tasks and projects in a fast-moving environment
- be a self-starter who is excited about technology.

Successful candidates should also ideally have:

- a degree in Computer Science, or equivalent experience
- experience working directly with customers